

Not Nominal Scenarios (User Error)

Scenario 1:

Elizabeth Jacobs, age 58, is a middle school teacher planning a lesson about infectious diseases. She recommended our web application and decided to take a look and try it out herself on her own. Being a teacher, she is able to navigate a computer and the internet, so she finds her way to the web site and logs in with her school Google account. She then reads how she can use the app on its instruction page then decides to start a simulation by clicking the start button. She is met with the starting parameters before the simulation begins and decides not to change anything yet, since she has just learned about everything here and is not the best with technology in general. She clicks start with default settings and observes the simulation. She is satisfied with what she sees, but rather than ending the simulation using the buttons on the web page, she presses the back arrow in the upper left corner of the web browser to go back to simulation settings. Due to a possible oversight or incapability to deal with this scenario in the development timeline, this causes an error that believes a simulation is still occurring or a continuity error in the web site's code, thus preventing further usage of the program until the cache is cleared or the web browser is reset.